Controller's Unit Organizational Alignment



Controller's Unit Organizational Alignment

- The higher education landscape puts pressure on universities to increase service, optimize technology, improve accuracy, balance risk, and better organize business processes.
- This need is reflected in the DFA Framework for Success projects and in SP 4.0's call to integrate and simplify technology systems, data practices and policies to increase our organizational agility.
- The Controller's Unit (CU) is using the Administrative Partnership Model (APM) as a basis for our future state organizational structure, which focuses on administrative partnerships with the goal of maximizing the value of business processes and services.

Administrative Partnership Model

(i.e., the "customers")—faculty, staff, and students within schools and departments that initiate administrative requests and/or perform administrative work locally

Business center

Local units

(e.g., administrative business center, administrative business office, and service center)—an office for routine, high-volume transactions and serviceoriented help desk support; supports high-quality service provisions from the initial request through completion by effective end-to-end workflow, and tracking and measuring key metrics such as turnaround times, accuracy, and customer satisfaction

Administrative Partnership

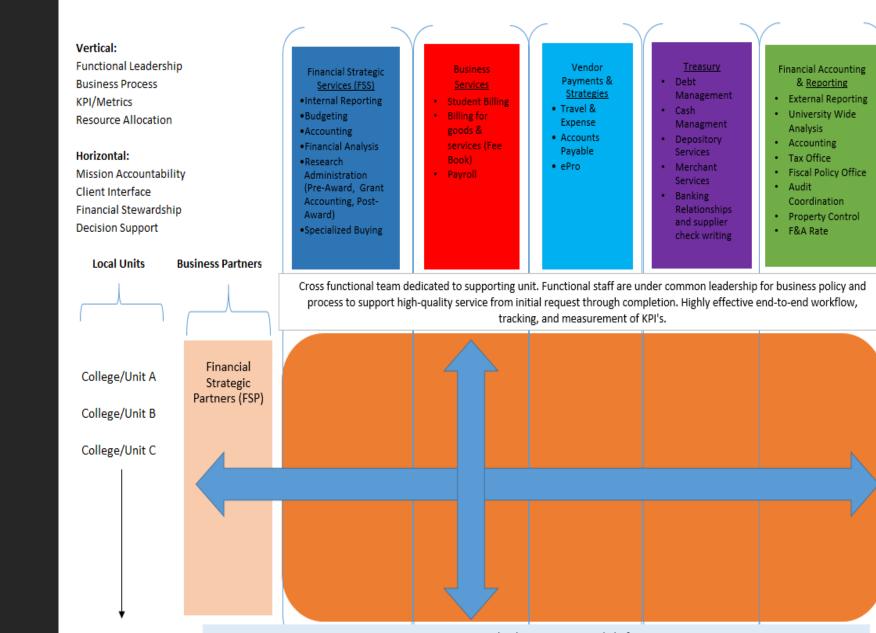
Business partners

(e.g., representatives from human resources, finance, research administration, and IT) specialized professionals working in local units

Centers of expertise

(e.g., central HR and university budget office)—university-wide support for policy, compliance, and highly complex/specialized activities across administrative areas

Controller's Unit Future State Vision



Technology Resources and Platforms

Controller's Unit Administrative Partnership Model

Associate VP for Financial & Controller (Heidi Sann)

Financial Strategic Services	Financial Strategic Services – Colleges (Tom Fenske, Director)	
	Financial Strategic Services – Student Affairs (Erica Dodson, Associate Director)	
	Financial Strategic Services – Administration (TBD, Associate Director)	
Centers of Expertise	Treasury (Heather Hesano)	
	Financial Accounting & Reporting (Mark Fryman)	
CU Operations and Service Centers	Accounts Payable (Alex Sims)	
	Travel (Alex Sims)	
	Accounts Receivable (Lissa Perrone)	
	Payroll (Lissa Perrone)	
	Student Billing (Lissa Perrone)	

Transformation Strategy

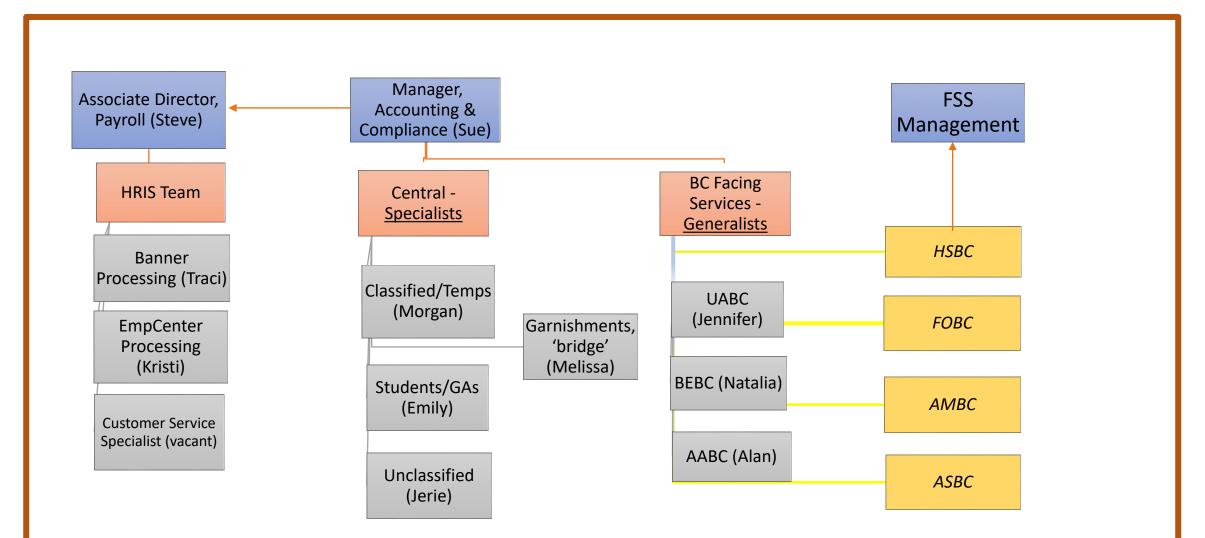
	People	Operational Excellence	Financial Sustainability	Risk
Strategic Objectives	Attract develop & retain excellent & diverse people	Create systems & procedures that support stakeholder success & achieve competitive advantage for university	Manage resources for the maximum benefit of stakeholders	Manage compliance, financial & reputational risks
APM Goals	Develop subject matter expertise; clear & transparent communication; cross training & career pathing	Continuously improve processes; Use tech to meet customer's needs; Use metrics to measure performance & deliver	Meet annual budget targets; Provide services at a competitive cost	Create better data visibility; Provide better process quality
DFA KPIs		value		Enhance the control
CU Org Alignment Objectives	Provide professional development pathways for unit staff	Clarify roles & responsibilities under common leadership	Address capacity & budgetary constraints	environment thru standardizing policies & procedures & a balanced approach to risk

CU Organizational Alignment Milestones & Next Steps

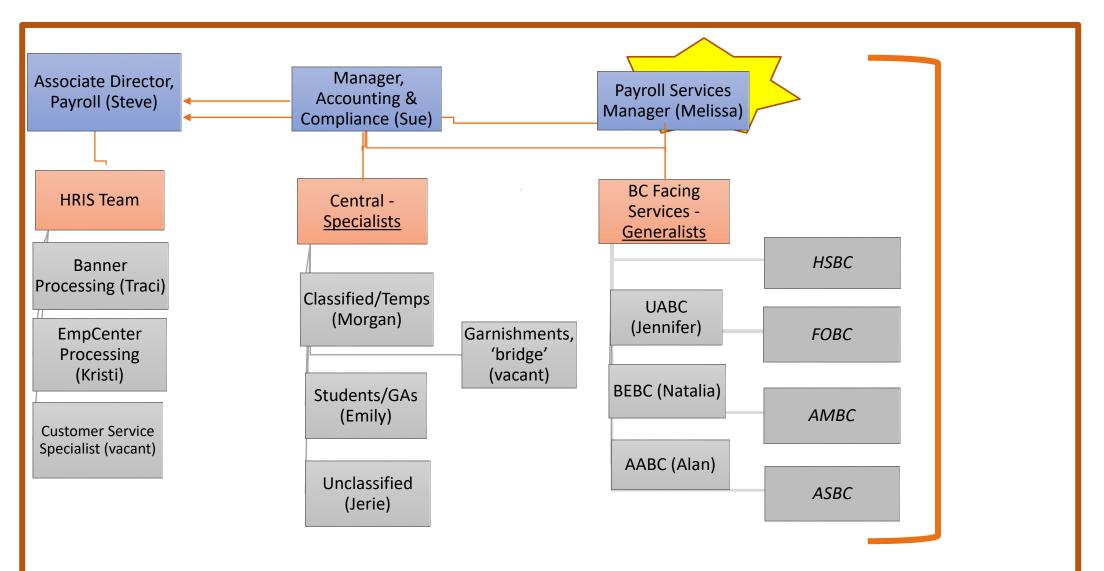
https://fa.oregonstate.edu/controllers-unit-organizational-alignment/controllers-unit-organizational-alignment-milestones-and-next-steps



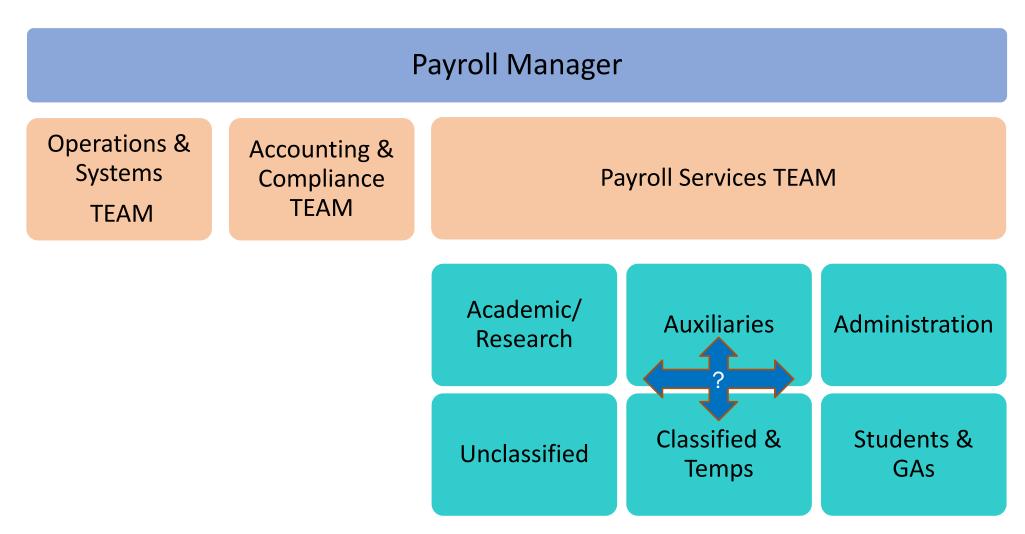
Current Payroll Structure



Next Step Payroll Structure



Future Payroll Structure





For more information and updates please visit the Controller's website

https://fa.oregonstate.edu/controllers-unitorganizational-alignment

Payroll Topic: Fiscal Year-End Close

Sue Hall

Payroll Accounting & Compliance Manager

Payroll Fiscal Year-End Close

- Extra payroll posting June 9th
- Mid-month posting June 16th
- Removing payroll encumbrances June 18th
- Zero sequence posting June 24th
- No July encumbrance posting
- PHAREDS reopens June 27th and closes noon on June 30th
- Final posting June 30th

Payroll Fiscal Year-End Close

- No period 14 for payroll- any redistributions processed after June 30th will post in FY23, period 1
- ▶ FY HRIS roll is July 5th
 - No update access to NBAJOBS on July 5th until roll is complete but view access available.
 - ▶ No new positions can be set up between July 1st and July 5th.
- PHAREDS will not be open until July 26th after July zero sequence payroll is posted and August 1st encumbrances are established.