

University Ombuds Office

OMBUDS SERVICES



Oregon State
University

What is an Ombudsman?

Ombudsman

(om-buh dz-muh n)

- The institution of the ombudsman, first created in Sweden more than 200 years ago, is designed to provide protection for the individual where there is a substantial imbalance of power.

What does the office do?

The University Ombuds Office(UOO) promotes a civil and inclusive campus community by providing informal, impartial, and confidential* conflict management services to all members of the university community.

What services are provided?

Informal, impartial, confidential*

- Informal
 - the UOO is not an office of notice
- Impartial
 - staff listen to all concerns
- Confidential
 - office provides a safe and confidential place to share issues

** Confidentiality cannot be promised in matters relating to threats to public safety, child abuse, if there is imminent risk of serious harm, or if compelled by a court of law.*

What will the Ombuds do?

- Value diverse perspectives
- Facilitate communication or mediate between individuals or groups
- Assist in researching resources and options to aid in conflict management
- Assist in navigating the university systems
- Provide presentations and trainings

What will the Ombuds *not* do?

- Advocate for an individual's personal position
- Breach confidentiality
- Take action without consent
- Act as a witness in a formal grievance
- Keep identifying records
- Violate university policy as part of a solution to your problem

Who are the staff?



Sue Theiss
University
Ombuds



Breanne Taylor
Associate
Ombuds



Shalece Rains
Program
Administrator



Contact us!

Location

Waldo Hall 116

Office hours

Monday – Friday 9:00-4:00

To schedule an appointment

Call (541) 737-4537

Email ombuds@oregonstate.edu

For more information

<http://ombuds.oregonstate.edu/>

