

# University Ombuds Office

## Mission

Promote a civil and inclusive campus community by assisting with individual concerns through service and education, as well as serving as a change agent to address group conflict and systemic concerns.

## Vision

We envision a university community with a culture of healthy, safe and open dialogue, skilled in cooperative problem resolution.

## Values<sup>1</sup>

Independence | Confidentiality | Informality | Neutrality

## Our Role

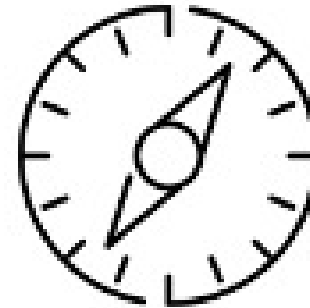
The goals of Oregon State's Strategic Plan 4.0<sup>2</sup> promote an innovative, transformative, accessible, impactful, synergistic, and welcoming place to study and work.

The University Ombuds Office supports the community's maximal performance by listening to concerns and perspectives, exploring options, offering collaborative conflict management tools, and identifying data-informed trends to make recommendations to leadership that will promote equitable processes and positive outcomes for all.

<sup>1</sup>International Ombudsman Association Code of Ethics

<sup>2</sup>Oregon State University Strategic Plan 4.0 (2019-2023)

## Core Activities

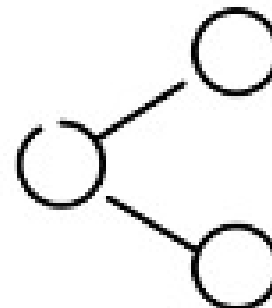
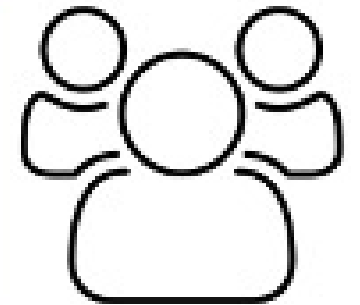


**CASEWORK:** *We listen and provide impartial perspectives on issues facing the university community.*

Confidential listening | Navigating systems | Mediation

**EDUCATION:** *We share scholarship to address and prevent conflict, and to build relational communication skills.*

Conflict Management | Bullying | Improving Conflict Climate



**COLLABORATION:** *We maintain positive relationships with campus partners to strengthen the network of care for students, staff, and faculty.*

Student Affairs | College & University Administrators | Faculty Services