

# PERS Member and need access to your IAP account?

## How to create your IAP account access

### Step One



Call PERS at 888.320.7377 to request a PIN number in order to access your IAP account. The PIN number is mailed to your home address. Access to the IAP account will be delayed until you receive the PIN number.

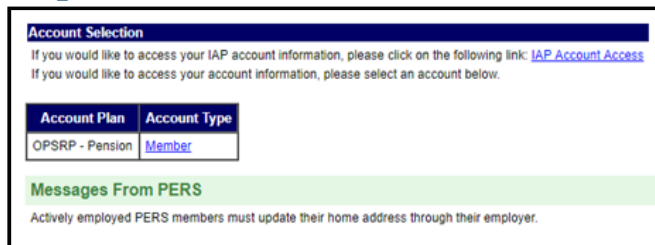
### Step Two



After you receive the PIN log onto your PERS account: <https://www.oregon.gov/pers>

Click on Log In on the dark-blue banner. Enter your user name and password.

### Step Three



Select the IAP Account Access link from the PERS website.

The IAP account is managed by VOYA and will have account balances based on contributions to the account from your OSU employment.

### Step Four



You will create a user name and password using the PIN you received in the mail from PERS.

Remember: VOYA manages the IAP for PERS members.

Your account is credited with earnings/losses annually based on investment returns. The IAP is not a lifetime benefit.

If you are locked out or forget your password, call 888-320-7377 or email customer service at [PERS.Member.Services@state.or.us](mailto:PERS.Member.Services@state.or.us).